

TRACKMAN
BASEBALL

QUICK START GUIDE



TRACKMAN



WELCOME TO TRACKMAN

Congratulations on the purchase of your TrackMan Portable.

Read this guide to familiarize yourself with the TrackMan Portable before setting it up the first time.

Please contact our support team if you have questions or need help:

- Online/chat:

<https://trackman.zendesk.com>

- Email:

baseballpractice@trackman.zendesk.com

- Phone:

(480)-757-7652



WHAT'S IN THE BOX

- 1 TrackMan B1
- 1 Power supply with cable
- 1 Micro USB service cable
- 1 Protection foam
- 1 Tripod mounting plate with 4 screws



SETUP REQUIREMENTS

You need the following equipment to run a pitching or hitting session:

- A recent Apple iPad running iOS11 or later (*)
- A tripod or fixed mount for the TrackMan Portable.

You may use your own Tripod equipment. See Appendix for requirements

** Supported iPad models: iPad 4th/5th gen, 2017 model or later. iPad Pro 1st/2nd gen. iPad Air 2*



CONNECTIONS & INDICATORS

Primary

Power plug-in

Power button

● Wifi ● Battery

Secondary

Factory reset

Micro USB

Ethernet



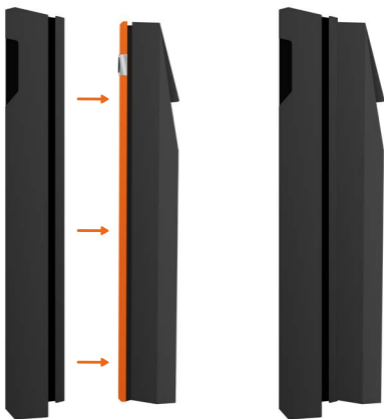
GETTING STARTED



1

ATTACHING THE COVER

Ensure that the **protection foam** is attached properly.





2

MOUNTING ON A TRIPOD

These instructions apply to the optional TrackMan Tripod Quick-start Kit:

- Assemble backing plate on the TrackMan using 4 provided screws
- Assemble tripod-head quick release plate to the bottom of backing plate





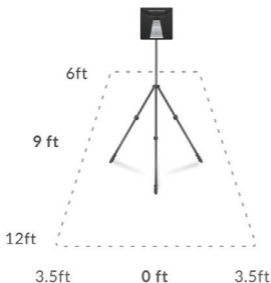
- Fasten the tripod-head on the tripod.
- Mount the TrackMan with the quick release plate on the tripod. Push the tripod-head lever to ensure it is fully locked.



3

TRACKMAN PLACEMENT

Place the TrackMan Portable anywhere in the marked area 6-12ft behind plate with unobstructed view to plate and mound. In a later step, the TrackMan Baseball App will guide you for detailed placement and height instructions.



4

TURN ON THE POWER

Turn on the power by **pressing and holding the power button for one second**. The green light on the front of the B1 will flash when power has been initiated

Wait until Wi-Fi symbol lights solid blue ● (this may take up to 45 seconds)



5

INSTALL THE TRACKMAN APP

You must be connected to the internet the first time you install and login to the TrackMan Baseball App.

- Install the App on your iPad: Use the link in the invitation email you received or search for “TrackMan Baseball” on the Apple App Store.
- Login to the App with the account you created from the invitation email*



** Contact your TrackMan Administrator if you did not receive an invitation email.*

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USING THE TRACKMAN B1

- Open the TrackMan app and tap the “new session” button in upper left corner to start a new practice session. The App will guide you on how to connect and calibrate the TrackMan Portable.
- On the web login to <http://teamportal.trackmanbaseball.com> to view reports, manage your organization and more.
- Visit <https://trackman.zendescom> to view FAQs or contact support.



APPENDIX



BATTERY STATUS



Charge



Charging



Not charging



Full



75%



50%



25%



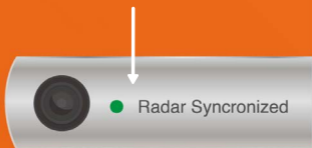
Low





TRACKMAN B1 STATUS

Off	
Ready	
Error	
Booting	
Updating	



9

TRIPOD REQUIREMENTS

You may use your own Tripod equipment instead of the TrackMan Tripod Quick-start Kit. You'll need:

- An adjustable Tripod head with a 3/8" screw. Trackman recommends the Manfrotto MHXPRO-3WG XPRO Geared Head

A Tripod that meets these specs:

- Min. height: 54 in. (137 cm)
- Max. height: 108 in. (274 cm)
- Min. load capacity: 10 lbs. (4.5 kg)

A Trackman baseball radar gun is shown in the foreground, centered against a blurred background of a baseball field. The device is dark grey with a silver-colored metal mounting bracket attached to its front. The word "TRACKMAN" is printed in white capital letters on the upper part of the device's face. The background shows the green grass of the field and the brown dirt of the infield, with stadium lights and structures visible in the distance under a clear blue sky.

TRACKMAN